



U.S. Department of Housing and Urban Development
Office of Fair Housing and Equal Opportunity
Region IX Office
One Sansome Street, 12th Floor
San Francisco, CA 94104-4430
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January 13, 2025

Ramona Mayon
1559 Sloat Blvd Ste B Box 175
San Francisco, CA 94132

Dear Complainant:

Subject: Housing Discrimination Complaint
 Mayon, Ramona v. Urban Alchemy, et al.
 Inquiry No. 781126
 Fair Housing Act Case No. 09-25-5540-8

This is to advise you that the investigation of the above referenced complaint has not been completed within 100 days from the filing of the complaint. Completion within 100 days is impracticable because there is a need to:

- Complete interviews with parties and/or witnesses
- Subpoena (formally request) documents related to the investigation or arrange other formal information gathering
- Conduct an on-site investigation
- Conduct more investigation because the information gathered so far shows a need for more investigation and analysis
- Include other HUD program offices and/or State, local or other federal agencies in the investigation
- Make additional efforts to conciliate (settle) the complaint
- Determine whether there is further support for information provided by parties or witnesses
- Analyze issues involving new or complicated areas of law

- Conduct a legal analysis of information gathered during the investigation
- Finish writing a report of the investigation
- Amend the complaint to add or delete parties or claims or make other changes

At this time, the projected date for completion of the investigation of this case is **May 01, 2025**. This date, however, is subject to change because we cannot always predict what additional information or further action may be necessary to ensure that a comprehensive and impartial investigation has been conducted. If you have not heard from the investigator in this case regarding completion of the investigation by this date, feel free to call the investigator for an update on the investigation.

If there is a need for additional information from you directly, you will be contacted. We would appreciate your continuing cooperation should there be a need for additional investigation or conciliation.

If you have any questions regarding this case or wish additional information about the reasons why completion of the investigation within 100 days is impracticable, please contact the investigator assigned to this case for assistance.

We can respond more expeditiously to your concerns if you have your complaint number whenever you contact us.

Sincerely,

A handwritten signature in black ink that reads "Kenneth J. Carroll". The signature is written in a cursive style with a large, stylized "K" and "C".

Kenneth J. Carroll
Regional Director
Office of Fair Housing and
Equal Opportunity