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To Bureau of Automotive Repairs:

I am writing to file a formal complaint against Dave's Mobile RV Repairs regarding mechanical work performed on my two vehicles between December 3 and 20, 2024, totaling \$10,951. This complaint specifically concerns the services rendered by Dave's Mobile RV Repairs, whose business address listed on the invoice is 4610 Gateway Rd. #27, Bethel Island, CA 94511. The contact phone number provided is 702-742-2763. The individual I worked with identified himself as David Vincent, but online sources indicate a David Gelineau is affiliated with this business, which operates under the name Dave's Mobile Home & RV Repair, located at 204 Alicante Dr., Fairfield, CA.

The San Francisco Dept of Homelessness and Supportive Housing (Cody Eliff cody.eliff@sfgov.org) initially found this repair service through an ad on Craigslist, posted in late October by the agency managing the Safe Parking Program in San Francisco. The agency was responsible for covering the cost of repairs. Throughout our correspondence, I have documented emails in which Dave claimed the RV could be driven off-site after repairs, despite earlier indicating that my RV was "irreparable." Ultimately, the agency refused to give me further assistance, which left me in a vulnerable position without a working RV.

The work done by Dave's Mobile RV Repairs was not only inadequate but caused further damage to my RV. When I was initially told that my RV was "irreparable," the issue turned out to be a broken spark plug, which was improperly removed by Dave and left unresolved. After the intervention of Henry Borrero (who generously volunteered his time to help me), the spark plug was removed, and the RV started, but still intermittently. However, on April 15, 2025 the distributor itself was changed out and has started every time; I kept the old parts we changed. It was obvious they hadn't been changed in a long time.

The repairs will continue after the first of the month, once I can afford additional parts, as my income is limited to SSI.

The RV invoice for **\$10,951** outlined 22 hours of labor at \$300/hour and 2 hours of travel time at \$200/hour. The repair costs were grossly inflated, with the following issues:

- Tires: 6 tires were listed but only 4 were installed. The two least worn tires were used on the rear dually, and the ones installed were passenger tires, unsuitable for a 28' RV.

The invoice lists tires as costing \$340 each, while the actual price was \$99 per tire.

- Batteries: Two batteries were charged at \$350 each, though their actual cost was \$99. One battery was improperly installed, damaging the unit.
- Spark Plugs: Priced at \$20 each on the invoice, compared to the \$13 charged at O'Reilly's.
- Fuel Filter: Charged \$45 despite the fact that Dave never addressed the fuel tank issue.
- Oil & Filter: Charged \$214 for oil and filter, while the oil retails at \$80 and filters for \$8. Despite charging for removal and disposal of the old oil, it was left for me to dispose of.
- Power Steering Pump: Charged at \$517, but the old pump was never replaced.
- Headlights: Despite Dave's claim that he changed them, the attached photo shows one headlight is star-gazing, and both are still the original parts.
- Dave refused to address the shocks, bushings, or front end suspension, dismissing them as "surface rust" despite visible damage.
- He wanted to address the manifold gasket with tape rather than replacing it. We never got any further after that.
- A second invoice for my 2002 Chrysler Town and Country **\$2,075** involved a window repair which Dave failed to fix after three attempts and other incomplete work. The window repair was only completed by Mr. Borrero a week ago. The car is now suffering from a radiator hose leak, and starting to run hot.
- In addition to the mechanical work, Dave was paid for a roof sealant job which was poorly done, leaving streaks and failing to stop leaks. I don't have that invoice. I know the B.A.R. only deals with mechanics.

Dave's actions have left my life endangered, as it continues to be in a state of disrepair, and unregistered. I am forced to stay in the industrial area, and since it's not registered, it could be towed at any minute. My health is severely compromised, from terminal breast cancer, but more importantly, the RV holds extreme sentimental value as it was the home I shared with my late husband. I am now facing the daily prospect of losing my home and facing potential impoundment by authorities due to Dave's negligence. It does start and run, after five years (!) but it needs brake lights and the front end rust addressed. It needs smogging, as well as DMV costs. The City refuses to do any of that because Dave told them the RV was irreparable. I have a whole batch of emails about it if you would want it. But his scam is most easily seen through the text messages about him, with the woman who arranged the work division for him.

Requests for Investigation:

- I request a thorough investigation into the overcharging, fraudulent repairs, and overall damage caused by Dave's Mobile RV Repairs.
- I would also request an investigation into whether Dave's business complies with the necessary licensing requirements as per California Code of Regulations, Section 3351.7.3. Also his van that he worked out of had no signage of his mobile repair business.
- I include:
Invoices for repairs on the RV and SUV, showing inflated prices and unperformed work.

Text message conversations with Kelly Hughs, on March 4, 2025, discussing Dave's practices and the scheme to pay people to perform their own repairs.

I sincerely hope the Bureau of Automotive Repair will take action to hold Dave's Mobile RV Repairs accountable for the damage, misrepresentation, and unethical business practices that have caused me significant distress and hardship.

Thank you for your attention to this matter. Please feel free to contact me at 415-595-6308 or ramonamayon@yahoo.com if you require further documentation or clarification.

Sincerely,
Ramona Mayon